

December 2007

Dear Bonnie,

My first inclination was to write this thank-you note to Karen Foster, for it was she who came in on her "day off," Christmas Eve, to cut and color my hair. It is Karen who calls me at home to make certain my cut or color is to my liking. It is also Karen who willingly slips Jeff into her schedule with his last minute pleas. Always, she accommodates and pleases.

Upon reflection, I realized that this note should be sent to you, Bonnie, whom I have never really thanked for the balance and harmonious arrangement, the symmetry, that you bring to your establishment and its clients. Your team of skillful and talented stylists, everyone's warmth and welcoming smiles, the décor, and your classy message that all clients re-important have never gone unnoticed. But I have been remiss in not sharing my positive thoughts with you before now.

So — as this year ends, I write to thank you for creating and continuing to provide a special partnership between



your employees and people like Jeff
and me.

Happy, happy New Year!

Fondly,
Melissa McCormick